



Privacy Policy

1. Introduction

Welcome to HEAZER, an AI-powered assistant designed to enhance client engagement and streamline processes for firms. This Privacy Policy explains how we collect, use, disclose, and protect your personal information. By using HEAZER, you consent to the practices described in this policy.

2. Data Controller

The data controller responsible for your personal information is the company (registration number: 150972020015).

3. Information We Collect

We collect the following types of information:

3.1 Personal Information:

- Contact details (name, email address, phone number)
- Professional information (job title, company name)
- Any other information you provide when using HEAZER

3.2 Usage Data:

- Information about your interactions with HEAZER
- IP address and browser type
- Cookies and similar technologies

4. How We Use Your Information

We use your information for the following purposes:

4.1 Providing Services:

- To operate and maintain HEAZER
- To respond to your inquiries and provide customer support

4.2 Improving Services:

- To analyze usage data and improve HEAZER's functionality
- To personalize your experience and provide tailored content

4.3 Marketing:

- To send promotional materials and updates (with your consent)

5. Legal Basis for Processing (GDPR)

We process your personal information based on the following legal grounds:

5.1 Consent:

- When you have given consent for processing your personal information for specific purposes.

5.2 Contractual Necessity:

- When processing is necessary for the performance of a contract with you.

5.3 Legitimate Interests:

- When processing is necessary for our legitimate interests, such as improving our services, provided that your interests or fundamental rights do not override those interests.

6. Data Sharing and Disclosure

We may share your information with:

6.1 Service Providers:

- Third-party service providers who assist us in operating HEAZER and providing services to you.

6.2 Legal Obligations:

- When required by law, regulation, or legal process.

6.3 Business Transfers:

- In connection with a merger, acquisition, or sale of all or a portion of our assets.

7. International Data Transfers

Your personal information may be transferred to, and processed in, countries other than the country in which you are resident. These countries may have data protection laws different from those of your country.

8. Data Security

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction.

9. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes for which it was collected, or as required by applicable laws.

10. Your Rights (GDPR and CCPA)

10.1 Access:

- You have the right to access the personal information we hold about you.

10.2 Rectification:

- You have the right to request correction of inaccurate personal information.

10.3 Erasure:

- You have the right to request deletion of your personal information, subject to certain conditions.

10.4 Restriction of Processing:

- You have the right to request the restriction of processing your personal information.

10.5 Data Portability:

- You have the right to receive your personal information in a structured, commonly used, and machine-readable format.

10.6 Objection:

- You have the right to object to the processing of your personal information based on legitimate interests.

10.7 Non-Discrimination (CCPA):

- You have the right not to receive discriminatory treatment for exercising your privacy rights.

11. Children's Privacy

HEAZER is not intended for use by children under the age of 16. We do not knowingly collect personal information from children under 16. If we become aware that a child under 16 has provided us with personal information, we will delete such information from our files.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be effective immediately upon posting on our website. Your continued use of HEAZER after any changes are posted will constitute your acceptance of those changes.

13. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

- Email: heazersolutions@gmail.com

By using HEAZER, you acknowledge that you have read, understood, and agree to the practices described in this Privacy Policy. If you do not agree with any part of this policy, you must not use HEAZER.